

Changing Lives: Measurements of Success

Each of the three sections below are designed to be interdependent and specifically to relate to the three Changing Lives themes: 1. Health and wellbeing 2. Community and participation 3. Relationships and family				
	Objective	Purpose	Actions	Measurement of success
1	Stakeholder Network Group			
	Increasing sector connectivity and knowledge			
1.1	Facilitate and support the Stakeholder Network Group	To enable group members to focus on strategy, building partnerships and sharing information	<ul style="list-style-type: none"> - Facilitate stakeholder meetings - Research and invite new stakeholders to join the network - Research and recommend briefings from specialist guests speakers 	Increase number and range of interests and specialism of stakeholders, with a particular emphasis on increasing representation from West Norwood and Tulse Hill to match that of Gipsy Hill
2	Health and Wellbeing Sector facing			
	Increasing lines of communication to connect, inform, and build sustainability			
2.1	Connecting and supporting those involved in delivering H&WB initiatives across Norwood	Sharing information from key partners such as Lambeth Council, Lambeth Together, NHS, H&WB stakeholders, grant recipients and others involved in H&WB	<ul style="list-style-type: none"> - Networking - Newsletter - WhatsApp group - Emails - Webpage 	<ul style="list-style-type: none"> - Instigate quarterly networking events (digital and live) - Monthly newsletter - Weekly info to WhatsApp group - Swift email response (on working days) - Keeping Norwood Forum dedicated H&WB webpage up-to-date
2.2	Be a conduit between the sector and the community	To provide the sector with relevant information gained from direct conversations with the community so the sector is regularly and better	Maximising opportunities to connect with the community, including: <ul style="list-style-type: none"> - Taking part in live events such as West Norwood Feast - Connecting with other community 	To provide a monthly update to the sector using the methods as described in 2.1 that particularly focusses on the outcomes of direct conversations with the community

		informed on what support and services the community are looking for	<p>facing organisations</p> <ul style="list-style-type: none"> - Visiting existing Hubs to interact with the community - Establish West Norwood Library as a knowledge hub with regular community drop-ins - Expand contacts with ward councillors – especially to explore how their regular surgeries might be used to share H&WB info - Use of printed materials and online platforms 	
2.3	Identify sources of funding to support local H&W projects	To provide sustainability to the local sector	<ul style="list-style-type: none"> - Research sources of funding and promote these - Make appropriate connections - Sign up to funding info newsletters - Share information in the various connecting ways described in 2.1 	One bespoke follow up session with each of the current 23 funded projects; linking them to sources of funding appropriate to their needs
2.4	Growing the Thriving Norwood network	To expand the knowledge base and offer of the organisations working under the Thriving Norwood banner	Making full use of every opportunity to engage with potential new individuals and organisations	Increase sector facing mailing list by a minimum of 25% over a period of 12 months (179 currently)
2.5	Increase services available at existing Health & Wellbeing Hubs (3) and set up new Hubs, specifically	To fill in the geographical and specific support gaps in the	- Research offer of existing Hubs work to expand	- Increase service provision at existing Hubs by at least 2 new services

	one that has a core focus on Relationships and Family	current network of Hubs	this based on need - Identify locations and co-develop offer for new Hubs as described in 3.1 and 3.2	including support with the cost of living crisis and its impact on families - Set up 2 new Hubs (aim to engage 40+ residents weekly), one of which will have a core focus on Relationships and Family
3	Public facing			
	Increasing both community awareness and understanding of community need, including the range of cost of living support available to residents and especially to families			
3.1	Raising the public profile of Thriving Norwood in a two way conversation with the community	- To build awareness of the 'brand' as a trusted umbrella for community H&WB support - To increase the communities awareness of the specific and individual H&WB support available in their community, especially for families - To ask the community what support they are looking for	As listed in 2.2 plus: - Research and identify locations for display of printed materials - Build a contact list to share information digitally	- Take part/instigate a minimum of 10 live events over the 12 month period - Passing this information on a regular basis back to the sector as described in 2.1 and 2.2
3.2	Promote the existing and new Health & Wellbeing Hubs	To increase the communities awareness of the available H&WB support	As listed in 2.2 and 3.1	As listed in 2.2 and 3.1

Connectivity beyond Norwood

Thriving Norwood has also been actively involved with the International Futures Forum (IFF) who have created a framework to measure qualitative impact of the Lambeth wide Thriving community and planning a future strategy.

The Project Coordinator will play a vital role in representing Norwood in this work, in being a two way conduit for new ideas and information and building stronger links with the other Thriving Lambeth groups.